

**To:** PCPs & IPAs  
**From:** IEHP - Quality  
**Date:** June 10, 2026  
**Subject:** Patient Health Questionnaire-9 (PHQ-9) Available on IEHP Portal

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**The Patient Health Questionnaire-9 (PHQ-9) for depression screening has been added to the Secure Portal > Clinical Resources & Tools in all threshold languages (English, Spanish, Chinese and Vietnamese).**

To boost your HEDIS and Global Quality P4P scores, we recommend using the Patient Health Questionnaire-9 (PHQ-9) tool to screen members aged 12 and up during every encounter.

Members with a documented result for depression should be directed to follow-up care, and encounter data, properly documented.

The screenshot shows the IEHP Secure Portal interface. On the left is a navigation menu with items like Home, Eligibility, Care Management, Rosters, Encounter, Transportation, Enhanced Care Management, Pharmacy, Claims Status, Claim Disputes Status, Referrals, Grievances, Finance, P4P, Interpreter Request, Health & Wellness, Clinical Resources and Tools (highlighted with a red box), Provider Training Materials, and Reports. The main content area is titled 'Clinical Resources and Tools' and contains several sections: 'Clinical Practice Guideline Library', 'Quality Performance Learning Guides', and 'Depression Screenings'. The 'Depression Screenings' section includes a red-bordered header and a list of links for PHQ-9 in English, Spanish, Chinese, and Vietnamese. A red arrow points to the Spanish link.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

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